

# Privacy Policy – I Do Care

At I Do Care, we are committed to protecting your privacy and ensuring that your personal information is handled safely and responsibly. This Privacy Policy outlines how we collect, use, and protect your information when you use our website ([www.idocare.in](http://www.idocare.in)) or any of our services.

## 1. Information We Collect

We may collect personal information from you when you use our website, contact us, or use our services. This information may include your name, email address, phone number, device details, and any other data you voluntarily provide to us.

## 2. How We Use Your Information

The information collected is used to:

- Provide and improve our repair and support services.
- Communicate with you regarding service updates, offers, or feedback.
- Respond to your queries and customer service requests.
- Comply with legal obligations and maintain service records.

## 3. Data Protection and Security

We take appropriate security measures to protect your personal data against unauthorized access, alteration, disclosure, or destruction. While we use industry-standard practices, no method of data transmission over the internet is completely secure, and we cannot guarantee absolute security.

## 4. Cookies

Our website may use cookies to enhance your browsing experience. Cookies help us remember your preferences and analyze website traffic. You may disable cookies through your browser settings, but this may affect certain website features.

## 5. Third-Party Services

I Do Care may use third-party service providers to assist with website analytics, payments, or communications. These third parties have limited access to your data and are obligated not to disclose or use it for any other purpose.

## 6. Data Sharing and Disclosure

We do not sell or rent your personal information. However, we may share data with trusted partners and technicians strictly to fulfill service requests. Information may also be shared if required by law, regulation, or government request.

## 7. User Rights

You have the right to access, correct, or delete your personal information held by I Do Care. To exercise these rights, please contact us at [support@idocare.in](mailto:support@idocare.in).

## 8. Policy Updates

I Do Care reserves the right to modify this Privacy Policy at any time. Any changes will be updated on our website. We encourage you to review this policy periodically.

## 9. Contact Information

For questions, feedback, or concerns regarding this Privacy Policy, please contact us:

**I Do Care**

Shop 16 B1, 7th Cross, Sampige Rd, Malleshwaram, Bengaluru, Karnataka 560003

■ [support@idocare.in](mailto:support@idocare.in)

■ [www.idocare.in](http://www.idocare.in)

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